



POLYTROPIC

Pool Heating Solutions



POLYCONNECT

THE CONNECTED SOLUTION FROM POLYTROPIC
FOR PROFESSIONALS AS WELL AS PRIVATE INDIVIDUALS.

More than just an ordinary heat pump management tool,
PolyConnect allows for a direct link to the POLYTROPIC TechniCenter
and enables **SECURE REMOTE MANAGEMENT** of our heat pumps:
monitoring, preventive maintenance, and easy servicing.



POLYTROPIC
TechniCenter



Benefits for pool professionals



SIMPLIFIED INSTALLATION

A WiFi device is fitted as standard inside all our Inverter heat pumps (available in 2022) and is easily accessible through a side panel. Simply connect the heat pump to the customer's WiFi network by scanning the QR code on the machine, entering the network security code and pressing the button on the WiFi device to pair.



REMOTE MANAGEMENT

A true preventive maintenance tool, the information is transmitted to our TechniCenter, which can then remotely anticipate problems, access the settings and adjust, optimise or even update the heat pump accordingly.

The connection via Modbus enables access to all the heat pump settings and allows for their modification in "direct mode".



PROACTIVITY

Thanks to error code feedback, the TechniCenter can remotely initiate an appropriate After Sales service procedure immediately, even before the pool user becomes aware of a possible issue or its consequences.



EFFICIENCY

PolyConnect is linked to the POLYTROPIC TechniCenter and provides our technicians with an overview of the line of connected systems as well as their individual status.

In the event of an error code, they can access the device settings via their secure interface to resolve the fault. **There is no longer any need to send a technician to the installation** to check on the problem, collect basic information or make adjustments to the equipment.



EXPERT ADVICE

The TechniCenter will be happy to advise you on the efficient management of your swimming pools along with all the possible energy savings for your customer.

POLYCONNECT OFFERS AN ADDITIONAL 2 YEAR WARRANTY ON ALL PARTS*



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*If the heat pump remains connected to the WiFi network

Advantages for your customer

Thanks to the smartphone remote management application, your customer will have access to:



+ COMFORT

Access to all settings at any time.

(e.g.: heating your pool or changing the temperature while away from home)



+ EASY TO USE

Access to technical documentation, video tutorials, operating manuals.



+ ENERGY SAVINGS

Possibility of real-time monitoring, correct operation and receipt of advice/scenario notifications.

(e.g.: "Don't forget to switch on your heat pump to benefit from this sunny weekend!")



+ SERENITY

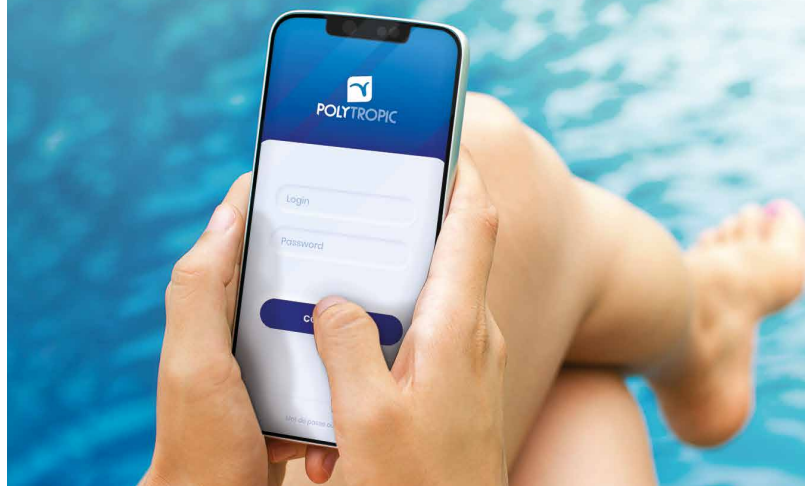
Thanks to our POLYTROPIC customer service specialists who monitor and provide real time remote technical diagnosis and intervention.

CONCLUSION:

a functional and well-maintained pool at all times!

PolyConnect is installed as standard on the:





The app in detail

POLYCONNECT IS A SECURE, FREE, AND USER-FRIENDLY APPLICATION

Thanks to an intuitive interface, it enables **remote control** of the heat pump via a smartphone or tablet:

machine status, water temperature, external temperature, filter pump operation, heating temperature set point, operating mode selection, alarms, programming of operating ranges...

A MUST FOR YOUR CONNECTED CUSTOMERS WHO WANT FULL CONTROL OF THEIR DEVICES!

In order to ensure a complete follow-up, all the data collected from the systems connected with Polyconnect, is **stored for five years**:

- all alarm history
- internal temperature sensor probes
- the operating time of compressors, pumps, etc....
- user settings

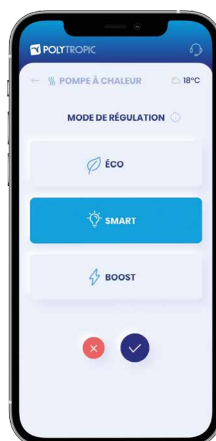
PolyConnect was **developed by our internal departments** and all our **servers are based in France** (GDPR compliance).



The application can be downloaded from the Apple Store or Google Play,



Temperature setpoint adjustment, temperature limit notification, warning message



Mode selection



List of connected equipment



Remote monitoring of the water treatment system: values, settings, and alarms

An open system and a solid partnership

Our salt water or chlorine treatment solutions are compatible with PolyConnect and can be remotely managed via the mobile app, with the same functionality and history as the Polytropic heat pumps.